

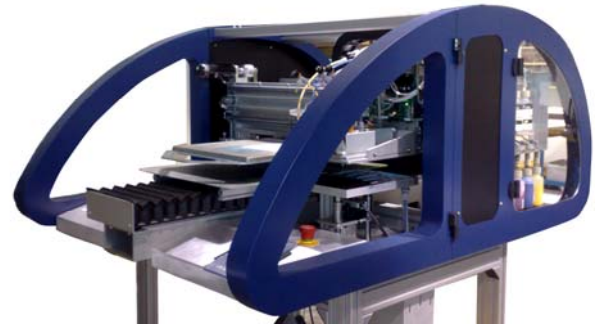


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## Monthly Updates

### Kornit Digital Presents the new **Kornit 921 Breeze** @ **SGIA 2009!**



Kornit 921 Breeze Direct-On-Garment Printer

It is finely here! The new Kornit entry-level Direct-On-Garment printer will be presented for the first time at SGIA 2009, October 7th-9th in New Orleans, booth # 1655.

Engineered to provide affordable printing with high quality performance, and the latest technology under the bonnet, the *Kornit 921 Breeze*, industrial and yet small D.O.G printer, is designed to allow garment decorators to use high-end technology benefits at entry-level costs.

Upholding its exclusive, value-added industrial design, this new digital unit is capable of printing on both dark & light garments and includes an automatic pre-treatment system integrated into the machine. Moreover, Kornit continues its partnership with Spectra by featuring again its unique ink system that includes 6 industrial print heads (CMYK and white), 256 nozzles included in each.

The Kornit 921 Breeze is easy to operate and to maintain. The printer can be hooked up to any computer, desktop or laptop, without the need for an air compressor, and can basically be operated from almost any site- office, shop or factory. The printer uses Kornit's proprietary pigmented ink and the Kornit QuickP Ripping application.

Visit our booth and take a first hand look at our new Kornit 921 Breeze!



## Kornit Launches New Website!

We are happy to announce that our new website is now on the air! Visit [www.kornit-digital.com](http://www.kornit-digital.com) where you'll be able to find all the information about the company and our products. You are also invited to explore new features like our Application Gallery where you can find high-resolution photos of our printed media!

Kornit Customers can also register to the Kornit ICS Resource Center at [www.kornitICS.com](http://www.kornitICS.com) and join our ICS network! As an ICS member you'll be able to view recent support notes, download files or software for your Kornit machine and receive bi-weekly updates!

## Event News

### SGIA 2009 Coming Up!

October 7-9, 2009 | New Orleans, LA, USA | Booth # 1655

The 2009 SGIA Expo is the premiere marketplace for the most innovative technology, applications and specialty imaging solutions. Graphic or garment, digital or screen — the Expo is the only place to see it all! At the 2009 SGIA Expo, the industry's leading suppliers and manufacturers will showcase the widest range of screen, digital and industrial imaging technologies available today. Special interest areas will focus on the never-ending application possibilities using the equipment on the Expo floor. And, SGIA's exclusive Expo educational sessions will address the ins and outs of the imaging business so attendees can learn about using the newest techniques to better managing production and workflow.

Kornit will showcase its industrial line of high-speed digital inkjet printers featuring the company's incomparable Direct-On-Garment technology.

Among its exhibits: The new **Kornit 921 Breeze** entry-level digital printer, the **Kornit 93IDS** dual-pallet digital printer and the **Kornit 932NDS** single-pallet digital printer for high-volume production at full speed. Moreover, Kornit will demonstrate for the first time in the US its new innovative feature for unparalleled printing on dark polyester applications!

Kornit's live-demonstrations will be conducted during all exhibition hours at **BOOTH # 1655**.

To make an appointment please contact: [kornit@kornit.co.il](mailto:kornit@kornit.co.il)

[Read More...](#)

[Download VIP Invitation](#)

[View SGIA Show Special](#)



Join us @  
**BOOTH**  
**1655**



Save up to \$35,000 with  
**SGIA Show Special!**

### More Upcoming Events

**Viscom Italy** | November 5-7, 2009, Milano, Italy, Booth # F17-G20

Viscom Italy is the place where, once a year, 21,000 professionals meet with more than 600 suppliers, to acquire new products and get new ideas during parallel initiatives, conferences and hands-on workshops.

Kornit will exhibit with SAATIprintitalia, our local distributors for Italy, showcasing the Kornit 93IDS high-speed industrial printer. [Read More...](#)

**Kosign** | November 12-15, 2009, Seoul, Korea

The 17th Korea International Sign & Design Show (KOSIGN 2009) and the 2009 GOOD SIGN FESTIVAL will take place in Seoul.

Kornit will exhibit with Formantech, our local distributors for Korea, showcasing the Kornit 932NDS high-speed industrial printer. [Read More...](#)

Exhibitions work...  
**viscom Italy** works harder.



viscom visual communication  
2009

Save up to €26,000 with  
**Viscom Show Special!**

2009  
**KOSIGN**

## Newsroom

**Kornit Digital Unveils the New Kornit 921 Breeze Entry-Level Printer at SGIA 2009** October 2, 2009 [Read full PR...](#)

**Kornit Digital Announces International Customer Support Renovation** September 15, 2009 [Read full PR...](#)



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Experts @ your service

# Support Updates

## Kornit International Customer Support Renovation

We are delighted to announce that Kornit International Customer Support has implemented an extensive organizational change to the Kornit ICS Group, as a part of the company's goal to provide fast, direct and top professional support to its clients, and to improve customer satisfaction.

As a part of the organizational change, Kornit is proud to introduce to you the new Kornit ICS Division, designed to provide you with wide-ranging support by a qualified team of experts.

The ICS Division consists of the following departments:

- **International Care Center** – The ICS Care Center provides you with long-distance support for all your technical & application needs by allowing support communication on three levels: Phone support, Email Support and Remote access support, including 24/7 hotline services, all conducted by qualified service engineers.
- **International Field Service** – The ICS International Field Service subdivision is responsible for all onsite services including machine installations, hardware & software upgrades, preventive maintenance and repairs, all conducted by qualified field-service engineers.
- **International Training Center** – Our Training Center located in Wisconsin, USA offers a wide array of training and educational sessions at different levels of expertise, including hands-on practice. We offer a comprehensive training program; from operator training, through advanced hardware technical training, as well as pre-press & application training and webinars.
- **Technical Integration** – The Technical Integration subdivision is responsible for the assimilation of all new products and system upgrades and provides the customer with up-to-date informational tools including user manuals and ongoing updates.
- **Pre-Press & Application** – Our ICS pre-press and graphic specialists develop and design top-professional application tools for the Kornit systems and provide ongoing consulting on file preparation, pre-press and application management.
- **VIP** – The VIP group is responsible for providing comprehensive support to all our loyal customers (that own 4 machines or more).

For more information visit [www.kornitICS.com](http://www.kornitICS.com) or email us:

International customers: [support@kornitICS.com](mailto:support@kornitICS.com)

North American customers: [supportkna@kornitICS.com](mailto:supportkna@kornitICS.com)

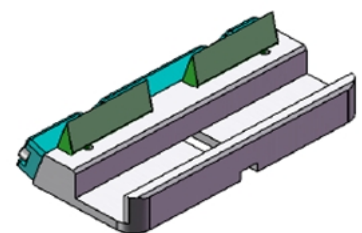
## October Maintenance Tip!

When did you last replace your Kornit's heads wiping blades?

Many customers are not aware of the importance of good condition wiping blades to the quality of the prints and to the fact that the heads wiping blades tend to wear out. In order to keep your Kornit print heads in good condition and in their best printing capabilities without the need to manually wipe the heads, it is recommended to replace the heads wiping blades on a yearly basis. Replacement blades can be found in Kornit branches or as part of the yearly maintenance kit.



Kornit International Customer Support



You can check if your wiping blades type is the latest version that supplies better wiping results by comparing them to the ones in the above picture.

# Support Updates

## Kornit ICS Launches its New Three-Tiered Program!

Kornit ICS is dedicated to consistently providing the highest quality, value-added service. In order to provide the services required for our site-wide operational objectives, we are pleased to introduce to you the new Kornit International Customer Support Three-tiered Program.

The ICS Three-tiered Program offers three levels of customized support services allowing you to select the most suitable solution for your business, based on your specific support needs. The support programs provide you with a range of business benefits designed to assure ongoing, cost-effective, first-class customer care.



Premium  
Care

*The all-inclusive  
Service Guarantee*



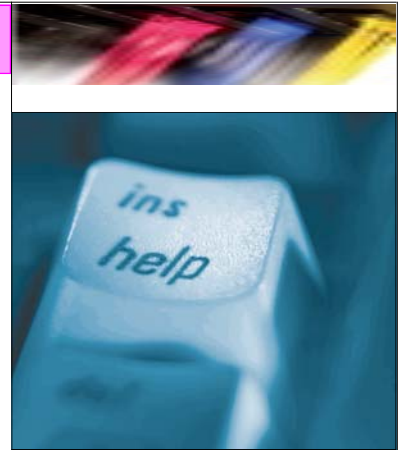
Optimal  
Care

*The Enhanced Support  
Solution*



Central  
Care

Remote &  
Communication



Terms	Premium Care	Optimal Care	Central Care
Hotline Phone Support	Free of charge	Free of charge	Free of charge
Remote Assistance Support	Free of charge	Free of charge	Free of charge
Yearly Maintenance Kit	Free of charge	Free of charge	Free of charge
Yearly Onsite Maintenance Labor	Free of charge	50% discount	50% discount
Machine Software Upgrades	Free of charge	Free of charge	Free of charge
Repair or Replacement of parts*	Free of charge	35% discount	* Not including overhauls ** Limited to 4 print heads *** Not including flights & accommodations
Printheads replacements**	Free of charge	35% discount	
On-site Labor ***	Free of charge	50% discount	
Training & Webinars	Free of charge	Free of charge	
Application Support & Consulting	Free of charge		
Ongoing assistance & follow-up	Free of charge		

All programs are offered by Kornit ICS only and can not be implemented through other distribution channels.



For more information visit [www.kornitICS.com](http://www.kornitICS.com) or email us:

International customers:  
[support@kornitICS.com](mailto:support@kornitICS.com)

North American customers:  
[supportkna@kornitICS.com](mailto:supportkna@kornitICS.com)

[Download Brochure](#)

[Download Order Form](#)

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Experts @ your service

## North America Updates

### Kornit Pre-Treatment Fixation will be Manufactured in the USA!

Kornit Digital is happy to announce that we will begin manufacturing our pre-treatment fixation in the United States in order to improve availability to our customers.

With this change in manufacturing, there will be several changes to the packaging and purchasing policy. The fixation will be supplied in One gallon containers and not in the 5 liter containers.

The new one gallon fixation container will be diluted in the same ratio, but in gallons. Each bottle of fixation will be diluted one gallon of fixation to three gallons of water. The fixation is pre-packaged in boxes of 4 bottles per box. The minimum order quantity is now four gallons of fixation and will be ordered in only in multiples of four gallon containers.

For more information please contact: [supportkna@kornitCS.com](mailto:supportkna@kornitCS.com).



**kornit**  
DIGITAL  
Following the Drop of Success



## Kornit 931DS Designed for profitability. Engineered to last.

**Direct-On-Garment  
Industrial Digital Inkjet Printer  
For High-speed Digital Prints**

- Innovative technology
- Low production costs
- Worldwide service & support
- Automatic pre-treatment
- Lowest ink cost (only \$180 per liter!)

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